



COMPLIMENTS, CONCERNS, and SUGGESTIONS

Do you have feedback about your care or your safety while at Shriners Children's Salt Lake City?

Please pass along compliments, talk with us about your concerns and suggest ways we can improve. If you are concerned or upset about your visit, we would like you to talk with the leader of the department before you leave. Often the misunderstanding can be quickly resolved or the problem promptly solved. If you still have a concern after talking with the leader, please contact Shriners Children's Salt Lake City by email, phone, fax or mail as listed below.

Shriners Children's Salt Lake City

Administration/Patient Relations

1275 E. Fairfax Road

Salt Lake City, UT 84103

Phone: 801.536.3645

Fax: 801.536.3799

Email: SLCPatientRelations@shrinenet.org

If we have not addressed your concern, the following resources are also available to assist you:

Shriners Children's Corporate Compliance Hotline

866.290.7637

Email: <http://www.shriners.ethicspoint.com/>

General Medicare

1-800-MEDICARE (1.800.633.4227) or TTY/TTD 877.486.2048