



COMPLIMENTS, CONCERNS, and SUGGESTIONS

Do you have feedback about your care or your safety while at Shriners Children's Florida?

Please talk with us about your concerns, pass along compliments and suggest ways we can improve. If you are concerned or upset about your visit, we would like you to talk with the manager of the department before you leave. Often the misunderstanding can be quickly resolved or the problem promptly solved. If you still have a concern after talking with the manager, please contact Shriners Children's Florida by phone, mail, fax or e-mail as listed below:

Shriners Children's Florida
Support Services
12502 USF Pine Drive
Tampa, FL 33612
Phone: 813-972-2250 x 7580
Fax: 813-975-7129
Email: tlinder@shrinenet.org

If we have not addressed your concern, the following resources are also available to assist you:

Shriners Children's Corporate Compliance Hotline
866.290.7637
Email: <http://www.shriners.ethicspoint.com/>

General Medicare
1-800-MEDICARE (1.800.633.4227) or TTY/TTD 877.486.2048