



COMPLIMENTS, CONCERNS, and SUGGESTIONS

Do you have feedback about your care or your safety while at Shriners Children's Erie?

Please pass along compliments, talk with us about your concerns and suggest ways we can improve. If you are concerned or upset about your visit, we would like you to talk with the leader of the department before you leave. Often the misunderstanding can be quickly resolved or the problem promptly solved. If you still have a concern after talking with the leader, please contact Shriners Children's Erie by email, phone, fax or mail as listed below.

Shriners Children's Erie

Administration
1645 W. 8th Street
Erie, PA 16505
Phone: 814.875.8700
Fax: 814.875.8861
Email: mjantoon@shrinenet.org

If we have not addressed your concern, the following resources are also available to assist you:

Shriners Children's Corporate Compliance Hotline

866.290.7637
Email: <http://www.shriners.ethicspoint.com/>

General Medicare

1-800-MEDICARE (1.800.633.4227) or TTY/TTD 877.486.2048